

TruChart National User Conference 2023

Risk Adjustment Processing System (RAPS)

09/27/2023



Agenda

Internal Encounter Reporting

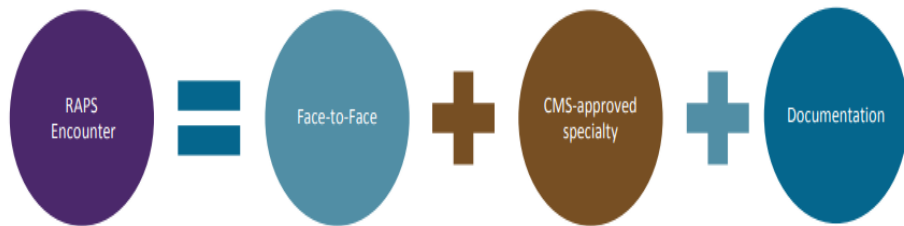
External Encounter Reporting

Reports

Conclusion

What is RAPS?

A RAPS encounter is defined as a face-to-face encounter performed by a CMS-approved individual that results in the documentation of conditions and diseases for a participant



In addition to the above requirements:

- Encounters that occurred before enrollment should not be included
- Conditions that were previously treated in the same reporting year will not be counted twice
- Diagnoses that are probable, suspected, questionable, rule out, working diagnoses should not be submitted
- ICD-10 codes must be submitted to the highest level of specificity

Internal Encounter Reporting

Internal Encounter Reporting

There are two ways to capture internal encounters for RAPS in TruChart-Charge Tickets or LIFEplan ICD-10 documentation

There are two ways to capture internal encounters for RAPS in TruChart- Charge Tickets or LIFEplan ICD-10 documentation

- Both require face-to-face encounters
- Both require eligible RAPS providers
- They differ in how data is captured
 - Documenting on Charge Ticket
 - Documenting on a LIFEplan

Charge Tickets

When the provider has a face-to-face encounter with a participant the following must be true in TruChart for it to be included in RAPS reporting

- A form is opened against an encounter, the Type must be specified as face-to-face. Any other value will not be included
- A RAPS-eligible provider must sign the form to document the encounter, or a RAPS-eligible provider must be selected in the Procedure Codes for filed on the Charge Ticket
- When a Charge Ticket is created these fields are required for RAPS
 - Date of service
 - Place of service
 - Primary Diagnosis code

Charge Tickets continued

DOE, ETHEL (011008) - New Encounter

Type
Face-to-Face

Date & Time
04/16/2018 12:10PM 5 min

Care Provider
TruChart Admin

Created By
TruChart Admin

Reason
Quick Fill

Scheduled Visit

Forms

Authorization Request	H & P Note
Medication Management	Nursing Evaluation
Orders Management	Progress Notes

Add Form ...

Procedure Codes for : Dr. Watson

Charge Ticket

Participant: DOE, ETHEL (011008)

Other Encounter Forms:
LIFEplan Management

Date of Service: 04/17/2018

Place of Service: Medturg PACE Center **Enter the Place of Service**

Ticket Number:

Diagnosis from LIFEplan ICD10 Tools

Diabetes with ophthalmic manifestations
E11.321 - Type 2

Atrial Fibrillation
I48.0 - Paroxysmal

Primary Diagnosis

1	E11.321
2	I48.0

Supplemental Diagn

5	Save to display name
6	Save to display name

Procedure Codes for: Dr. Watson

Quick Codes for: PCP

Code	Mods	Units	Unit Charges	Line Charges	Diag.	Name	Comments
		1			1,2,3,4	<< Add new procedure code	Comments
						new procedure code	Comments

Annotations:

- The diagnoses that exist on the LIFEplan will display here. Click on any link to add it to the Primary Diagnosis list below.
- If using the auto-charge ticket option, any diagnosis that was touched on the LIFEplan will automatically be autopopulated here. You can add any additional diagnosis codes. Only diagnoses that are in the Primary or Supplemental Diagnosis list will be sent to RAPS.
- Set to the encounter's provider. If using the auto-charge ticket option, this defaults to the signer of the form. If not, it defaults to the user who opened the charge ticket.
- If procedure codes are entered at this time, at least one service line must have a "1" in the Diag. column (pointing to the Primary Diagnosis field number 1).

LIFEplan ICD-10 Changes

When the provider has a face-to-face encounter with a participant the following must be true in TruChart for it to be included in RAPS reporting

- A form is opened against an encounter, the Type must be specified as face-to-face. Any other value will not be included
- A RAPS-eligible provider must sign the form to document the encounter
- The form has changes to the LIFEplan made against it and the changes are associated with a problem that has an ICD-10 code
 - Commenting on a problem (or goal/intervention) with an ICD-10 code
 - Adding a new problem with at least one ICD-10 code
 - Adding a new goal/intervention that is associated with a problem that has an ICD-10 code

External Encounter Reporting

External Encounter Reporting

If your organization uses the TruChart Claims Adjudication Module, you will utilize the RAPS submittal report for external encounters.

Entering institutional and professional claims into TruChart will capture the data needed to submit to RAPS.

- If you want to exclude encounters for specific billing providers because they're not a CMS-approved specialty, you will need to setup the billing provider to be excluded.
- TruChart has both a 1500 and UB Claim Importer for RAPS

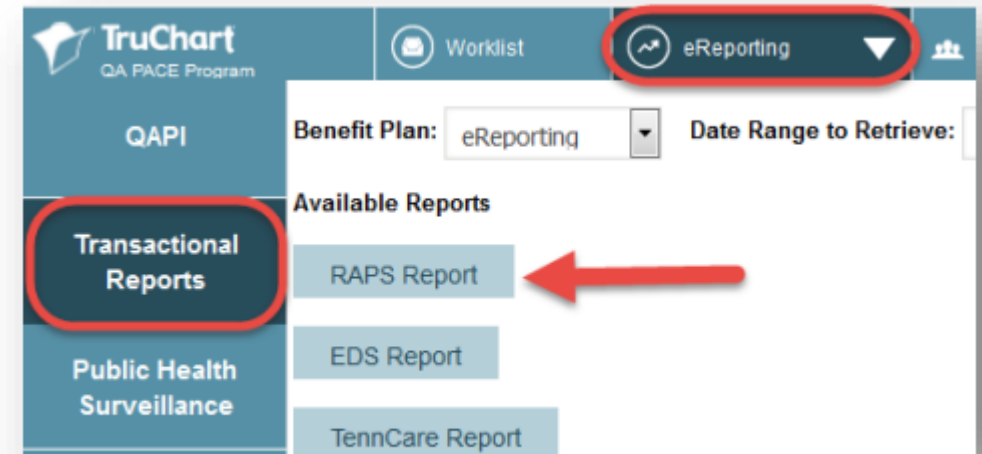
Generating Reports

RAPS Report Generation

Generating RAPS reports for both internal and external encounters are completed in the eReporting>Transactional Reports>RAPS Report

When accessing this area of the TruChart system you will have the ability to create a RAPS report for the following workflows:

- LIFEplan Importer
- Charge Ticket Importer
- 1500 Claim Importer
- UB Claim Importer

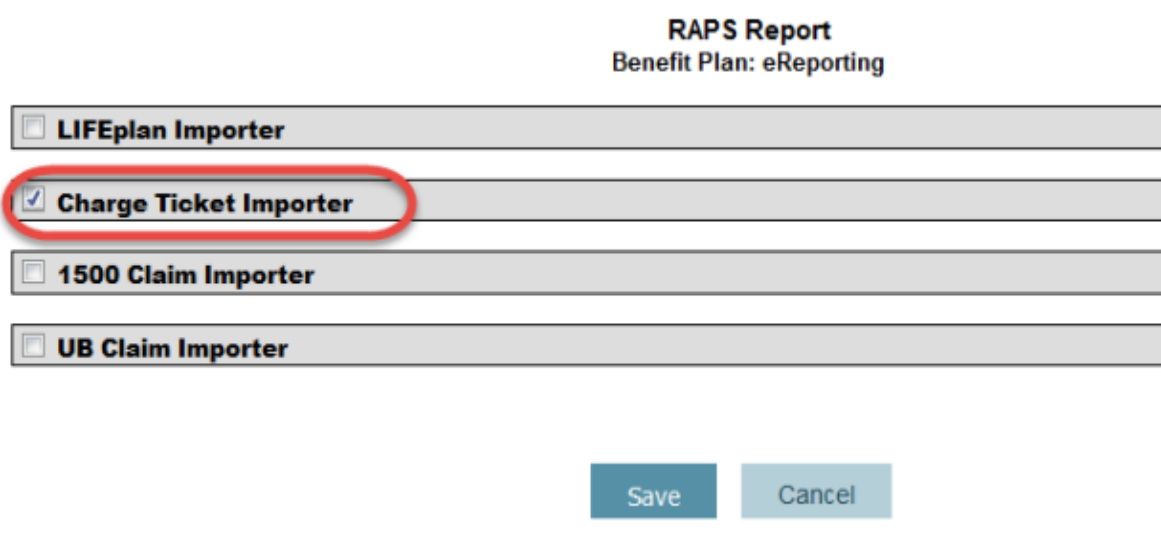


Charge Ticket Importer

CVHC recommends that internal RAPS encounters are submitted through TruChart monthly for periods of minus 13 months

After selecting the Charge Ticket Importer you will be prompted with a few selections to make

- Start/End Date
- Providers
 - Will carryover from previous reports
 - Have the ability to add new providers before running



The screenshot shows a web interface titled "RAPS Report" with the subtitle "Benefit Plan: eReporting". It contains a list of four importers, each with a checkbox:

- LIFEplan Importer
- Charge Ticket Importer (highlighted with a red circle)
- 1500 Claim Importer
- UB Claim Importer

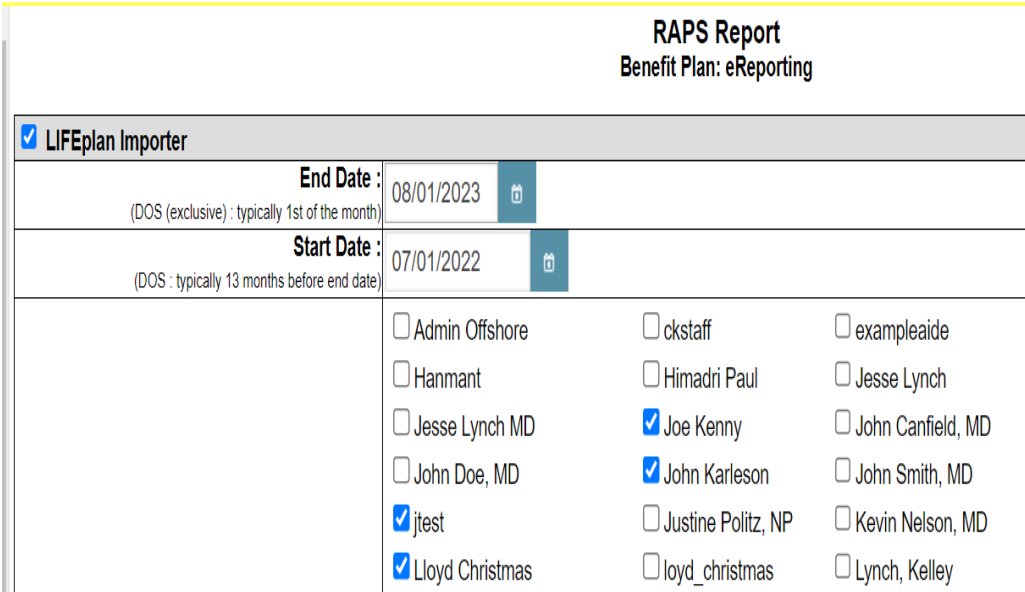
At the bottom right of the interface are two buttons: "Save" and "Cancel".

LIFEplan Importer

CVHC recommends that internal RAPS encounters are submitted through TruChart monthly for periods of minus 13 months

After selecting the LIFEplan Importer you will be prompted with making a few selections to make

- Start/End Date
- Providers
 - Will carryover from previous reports
 - Have the ability to add new providers before running
- Form Templates
 - Decision on what forms you want ICD-10 data pulled from
- Exclude Resolved Problems
 - Checkbox to confirm or not



RAPS Report
Benefit Plan: eReporting

LIFEplan Importer

End Date : 08/01/2023
(DOS (exclusive) : typically 1st of the month)

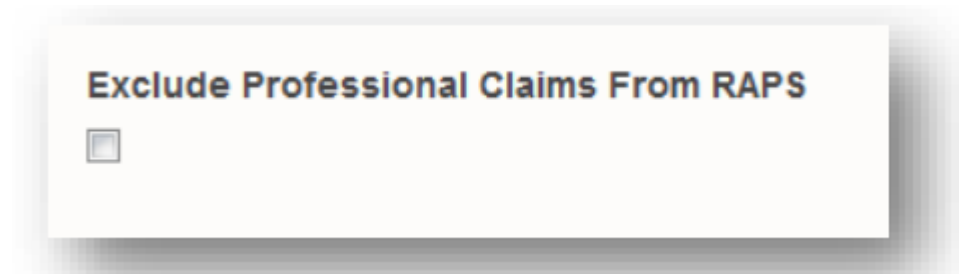
Start Date : 07/01/2022
(DOS : typically 13 months before end date)

<input type="checkbox"/> Admin Offshore	<input type="checkbox"/> ckstaff	<input type="checkbox"/> exampleaide
<input type="checkbox"/> Hanmant	<input type="checkbox"/> Himadri Paul	<input type="checkbox"/> Jesse Lynch
<input type="checkbox"/> Jesse Lynch MD	<input checked="" type="checkbox"/> Joe Kenny	<input type="checkbox"/> John Canfield, MD
<input type="checkbox"/> John Doe, MD	<input checked="" type="checkbox"/> John Karleson	<input type="checkbox"/> John Smith, MD
<input checked="" type="checkbox"/> jtest	<input type="checkbox"/> Justine Politz, NP	<input type="checkbox"/> Kevin Nelson, MD
<input checked="" type="checkbox"/> Lloyd Christmas	<input type="checkbox"/> loyd_christmas	<input type="checkbox"/> Lynch, Kelley

1500/UB Claim Importer

Generating RAPS reports for both external encounter options are completed in the same way

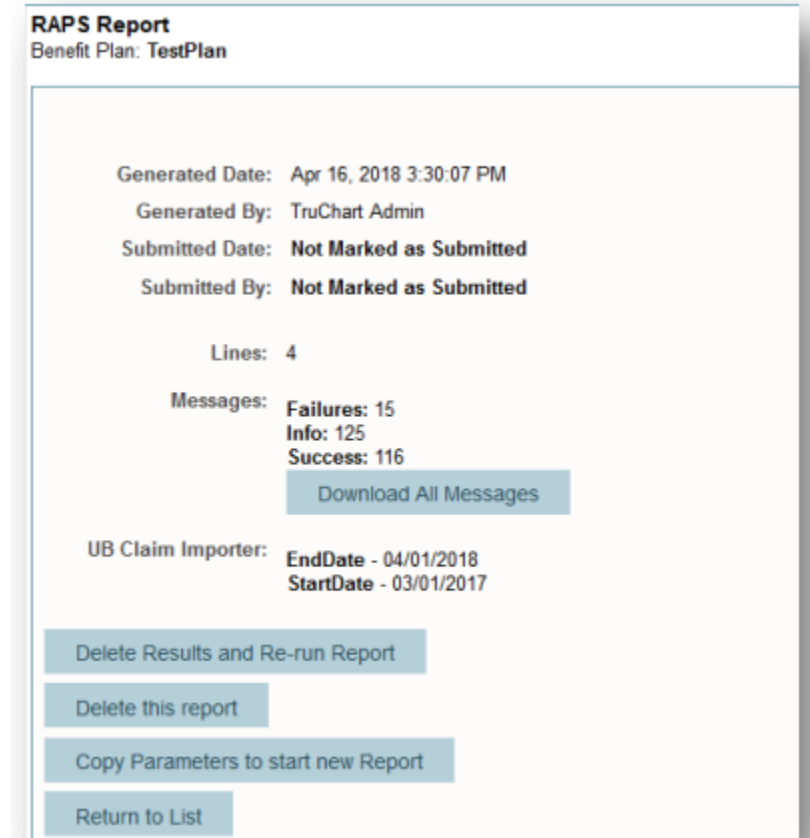
- TruChart automatically pulls in all encounters for billing providers in your Provider Network
 - Should a billing provider need to be excluded you would simply have them marked as 'Exclude Professional Claims from RAPS' in their setup.
- Running these importers will only require you to specify the desired start/end date
 - It will default to 13 months prior
 - TruChart automatically pulls in all external encounters for institutional claims in the specified time period based on the bill type code listed on the UB04 form



Report Submission

After a report has been generated you will have the ability to review the report before submitting

- Any failures will display with the reason the row failed
 - Address any relevant errors that display and then click Delete Results and Re-run Report
- When relevant errors have been corrected click Download and Mark as Submitted
 - RAPS-formatted file will be downloaded which you can submit to CMS
- Always remember to either submit or delete a report
 - If reports have been run but are not submitted TruChart will exclude the diagnoses in those reports from future reports



RAPS Report
Benefit Plan: TestPlan

Generated Date: Apr 16, 2018 3:30:07 PM
Generated By: TruChart Admin
Submitted Date: **Not Marked as Submitted**
Submitted By: **Not Marked as Submitted**

Lines: 4

Messages: **Failures: 15**
Info: 125
Success: 116

[Download All Messages](#)

UB Claim Importer: **EndDate - 04/01/2018**
StartDate - 03/01/2017

[Delete Results and Re-run Report](#)

[Delete this report](#)

[Copy Parameters to start new Report](#)

[Return to List](#)

Other Reporting

TruChart has a handful of reports non-RAPS reports that can be beneficial to your encounter reporting

Reports are found in Care Management>Patient and Charge Ticket Reports

- Intervention Overdue
 - Would allow for review of interventions associated with particular outcomes
- Diagnosis
 - Would allow for review problems and diagnosis codes associated with particular participants, and view problems that do not have an ICD-10 diagnosis code.
- Charge Tickets
 - Allow to review general volume of Charge Tickets during specific time period

