

# Documentation to improve risk adjustment

PACLogic Annual User Conference

08/24/2023

## Slide 1

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**AHO** Removed outline from this text box  
Amy Haines, 2023-08-14T17:25:17.992



**Jan Deyber, CRN-C**  
Client Service Liaison  
Capstone Risk Adjustment Services

# Agenda

Capstone Risk Adjustment Services

The Synergy of the PL/RA Combination

Tips & Best Practices for PL Users

Closing the Loop with the Client at the Center

# TRHC/Capstone Risk Adjustment Solution



Provides expert Medicare risk adjustment solutions that ensure compliance and optimization of revenue for value-based care providers.

AH4

- Core services include:
  - Comprehensive monthly audits
    - Documentation accuracy checks
    - Recommendations for documentation evidence without an ICD-10 code **AH0**
    - Risk identification where documentation is absent to support evidenced code **AH3**
  - Quarterly performance reviews **AH1**
  - Medical consultants train on documentation referencing M.E.A.T criteria
- Coding solutions also available! Includes, concurrent coding within the EMR **AH2**  
**AH5**



## Slide 4

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- AH0** Reworded this to match phrase type with other bullets  
Amy Haines, 2023-08-14T17:26:58.722
- AH1** Lowercased  
Amy Haines, 2023-08-14T17:27:22.669
- AH2** Removed extra space  
Amy Haines, 2023-08-14T17:27:34.443
- AH3** Removed period  
Amy Haines, 2023-08-14T17:27:41.601
- AH4** Changed color of subheading and altered the icon because it was stretched too much horizontally  
Amy Haines, 2023-08-14T17:28:12.151
- AH5** Removed period  
Amy Haines, 2023-08-14T17:28:32.135

# Synergy in Using Solutions Together!

AH2



We are ONE Tabula Rasa HealthCare.

AH0

Within the TRHC enterprise, risk adjustment works closely with PACELogic trainers and analysts. In unity, we work on the back end to seamlessly improve the client experience.

AH1

- Super users on staff
- Capability to problem-solve and identify opportunity
- Established internal processes to assist in issue resolution
- Regular and ad hoc meetings with EHR analysts/trainers in place
- Internal communication among Capstone, PACELogic, and Peak

AH4



AH3

## Slide 5

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**AH0** Changed text color and updated TRHC to the full name

Amy Haines, 2023-08-14T17:34:20.373

**AH1** Removed extra space

Amy Haines, 2023-08-14T17:34:39.966

**AH2** Capitalized

Amy Haines, 2023-08-14T17:34:59.035

**AH3** Slightly adjusted icon so it wasn't stretched

Amy Haines, 2023-08-14T17:35:16.072

**AH4** Added comma (per our style guide)

Amy Haines, 2023-08-14T17:35:49.174



# Tips and Best Practices for PL Users

AH0

## Risk of compliance identification

- Risk that documentation is captured for coding/RA/EDPS submission
- Where end users need to focus
- Coding process with use of superbill
- Assists with PACE organization compliance
- Advanced Reporting available
  - Assigned template utilized
  - Billable providers linking note to visit ID
  - Superbill status

AH2

AH1



## Slide 6

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**AH0** Spelled out "and"  
Amy Haines, 2023-08-14T17:36:11.353

**AH1** Change color and removed period (not a sentence)

Does "compliance" need to be capitalized? It doesn't seem like it.  
Amy Haines, 2023-08-14T17:36:56.426

**AH2** Removed hyphen  
Amy Haines, 2023-08-14T17:37:10.497

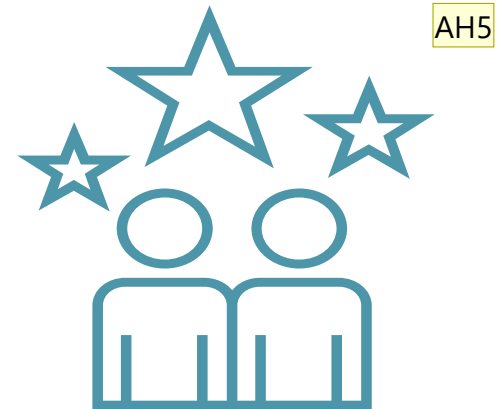
# Collaboration – To Improve Your Journey! AH0



## All business lines working together as one AH1

Working together as one brings forth the best service possible. All services interact and focus on the client's success. AH2

- Identify risk for compliance and/or revenue AH3
- Work together to identify and resolve issues
- Provide services to assist with optimizing risk scores
- Advance reporting AH4



## Slide 7

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- AH0** Removed one of the exclamation marks  
Amy Haines, 2023-08-14T17:37:31.669
- AH1** Changed text color and removed period  
Amy Haines, 2023-08-14T17:37:53.514
- AH2** Removed extra space  
Amy Haines, 2023-08-14T17:38:04.763
- AH3** Lowercased  
Amy Haines, 2023-08-14T17:38:20.781
- AH4** Lowercased (seems like a general term, but reject change if it's an official title)  
Amy Haines, 2023-08-14T17:39:06.080
- AH5** Adjusted icon so it's no stretched  
Amy Haines, 2023-08-14T17:39:17.129



# Thank you!