

PACeLogic National User Group | August 23-24, 2023

Day One, August 23

Time <small>(all times Eastern)</small>	Topic	Speaker/Facilitator
10:00 a.m.	Welcome & Introductions	Jamie Harvey , Senior Director of Clinical Services and Customer Experience
10:10 a.m.	Optimizing Your EHR for Audit	Jenn Ovide , Senior PACE Consultant, CareVention Consulting
11:10 a.m.	Orders Tracking	Isaac Ortega , System Trainer, CareVention EHR/Integrated Technology Solutions
12:10 p.m.	Q&A LUNCH	
1:10 p.m.	Order/Schedule/Auth Workflow	Shari Collins , Systems Trainer, CareVention EHR/Integrated Technology Solutions
2:00 p.m.	Care Planning	Louis Bustamante , System Trainer, CareVention EHR/Integrated Technology Solutions
3:00 p.m.	AlayaCare Demonstration	Joseph Attard , Senior Implementation Specialist, CareVention EHR/Integrated Technology Solutions
3:30 p.m.	Updox	Joy Hohmann , Senior System Trainer, CareVention EHR/Integrated Technology Solutions
4:00 p.m.	Q&A Closing	

PACElogic National User Group | August 22-23, 2023

Day Two, August 24

Time <small>(all times Eastern)</small>	Topic	Speaker/Facilitator
10:00 a.m.	Welcome & Introductions	Miguel Delgado , Director of EHR Implementation and Training, CareVention EHR/Integrated Technology Solutions
10:05 a.m.	Documentation to Improve Risk Adjustment	Jan Deyber, CRN-C , Senior Client Service Liaison, Capstone Risk Adjustment Services
11:00 a.m.	Reporting and Report Design	Louis Bustamante , System Trainer, CareVention EHR/Integrated Technology Solutions
11:30 a.m.	LUNCH	
12:00 p.m.	Template Administration	Shari Collins , System Trainer, CareVention EHR/Integrated Technology Solutions
12:30 p.m.	System Admin Tips and Tricks	Kim Knoche , Systems Trainer, CareVention EHR/Integrated Technology Solutions
1:30 p.m.	Emergency Preparedness	Isaac Ortega , System Trainer, CareVention EHR/Integrated Technology Solutions
2:30 p.m.	Patient Portal Demonstration	Joy Hohmann , Senior System Trainer, CareVention EHR/Integrated Technology Solutions
3:00 p.m.	Q&A Closing	