

CAREKINESIS®  
A Tabula Rasa HealthCare Company

# Case Study



Innovation Exceeding Expectations:

Transforming Medication Systems with Technology

## The Partner

Brandman Centers for Senior Care (BCSC), has been in operation since 2013, and is servicing 165 participants in Reseda, CA and surrounding communities. Its parent organization, Los Angeles Jewish Home, has been in operation since 1912 and received a generous donation from philanthropists Joyce and Saul Brandman to start PACE. BCSC is dedicated to providing high-quality health care and supportive services to frail seniors. Los Angeles Jewish Home includes residential care, independent living, assisted living, memory care, skilled nursing, home care, hospice and other community based services.

Through another CareKinesis PACE partnerships in California, BCSC was introduced to CareKinesis PACE-focused services. Susie Fishenfeld, Executive Director, had also worked with CareKinesis leadership in hospice and was familiar with the high standards for quality and customer commitment.

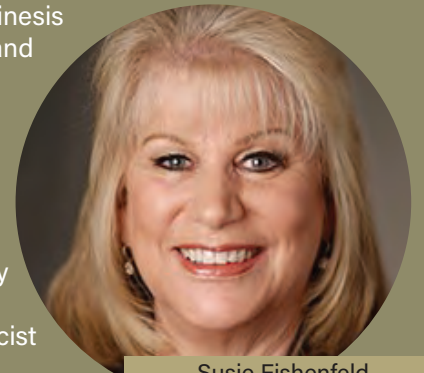
## The Challenge

Prior to collaborating with CareKinesis, BCSC had a system of manual and non-scalable 'work-arounds' to manage their medication process. Before the transition, BCSC had no way to electronically prescribe, so communication about medication changes to their pharmacy took many steps to get from the EMR to the nurse to the pharmacy, causing potential delays in care.

With medications dispensed in vials only, adherence to medication regimens was a challenge.

## The Solution

Deciding that CareKinesis had the experience and expertise to solve their challenges, BCSC was wholly receptive to the changes. They welcomed a new system of technology integrations and real time clinical pharmacist support, to improve processes such as the automatic communication of new enrollees, disenrollments, and transfers and keeping the active medication profile reconciled in real-time. The CareKinesis EireneRx system integration with the PACE EMR solved these challenges.



Susie Fishenfeld  
Executive Director of  
Brandman Centers for  
SeniorCare

BCSC Pharmacist, Ani Aramyan, is the CareKinesis superuser and accesses medication risk tools in EireneRx to enhance her medication recommendations.



**BrandmanCenters**  
FOR SENIOR CARE  
Comprehensive, quality care for seniors  
A program of the Los Angeles Jewish Home

## At a Glance

Brandman Centers for Senior Care  
7150 Tampa Avenue  
Reseda, CA 91335  
[www.brandmanseniorcare.org](http://www.brandmanseniorcare.org)

## Challenges:

- Lack of technology integration
- Need for participant-specific medication risk information at the point of prescribing
- Scalable workflow model

## Solutions:

- CareKinesis EireneRx / EHR integration
- Medication risk mitigation
- PharmD collaboration
- Information transparency

## Results:

- Reduced polypharmacy
- Increased accuracy
- Decreased ER visits and hospitalizations
- Reduced total costs

## The Approach

- Automated Admissions, Discharges and Transfers (ADT) notification
- Medications reconcile from EireneRx to PACE EHR real-time, eliminating the need for double entry.
- Prescribers, Pharmacists and Nurses at BCSC have access to the EireneRx medication management and risk mitigation platform and medication support tools.
- Patient information in 19 languages and instructional videos for BCSC's Spanish-speaking population to why medications were prescribed and how to self-administer.



## The Results

### Staff Efficiency

With EireneRx, nurses were made aware of medication changes through secure instant messaging. Secure messaging access to pharmacists saved BCSC hours of staff time communicating with the pharmacy and managing medication issues.

### Full Transparency

Because EireneRx and the PACE Electronic Health Record are now electronically integrated, full transparency is available to the BCSC PACE Team.

### Enhanced Compliance

Access to clinical and economic analytical tools enhanced their ability to make decisions, audit, and improve quality.

## Conclusion

The PACE team's confidence in the accuracy of medication information improved as a result of their new technology and medication support. CareKinesis helped BCSC improve medication safety, service quality, and participant outcomes while reducing total costs.